



UNIVERSITI  
TEKNOLOGI  
MARA

Fakulti  
Pengurusan Hotel  
dan Pelancongan



# Switching to eLearning due to COVID-19: UiTM Open Distance Learning (ODL) practice and experience

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Selangor, Malaysia







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Hotel & Tourism  
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**#Top50**

Faculty of Hotel and Tourism Management

**#31**  
**IN THE**  
**WORLD**

For hospitality and leisure  
management subject



**2**  
**BROAD**  
**SUBJECTS**  
**RANKED**



**SUBJECTS**  
**SCORED**  
**35**



**SUBJECTS**  
**RANKED**  
**11**



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**UNIVERSITY**  
**RANKINGS**  
**2020**  
HOSPITALITY & LEISURE  
MANAGEMENT  
**TOP 50**

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# Open Distance Learning

FPHP ODL practice and experience



# Introduction

Universiti Teknologi Mara (UiTM) moved all classes to open and distance learning (ODL) mode effective April 13 until the end of the semester for all its campuses nationwide.



# Open Distance Learning

Blend asynchronous (without real-time interaction) and synchronous (real-time interaction) online learning

# Open Distance Learning



Any time



Any place



Any where

# Planning Stage

...



Communicating  
ODL mechanism



Recognising  
ODL mechanism



Assessing  
ODL readiness



Modifying  
programme  
syllabus



# Implementation Stage

...



Supervising  
ODL delivery  
modes/styles



Governing  
ODL standards



Appraising  
ODL process





# Outcome Stage

...



Assessing  
the effectiveness  
of ODL



Exploring  
the ODL usage  
& acceptance



Appraising  
ODL expectation  
& satisfaction



Amplifying  
ODL training





# ODL Activities







Alumnus Knocking the Door **21hours** with the **INDUSTRY**

**Understanding your Hospitality & Tourism Career Path**

12 May 2020 | 9.30 am  
Google Meet  
<https://bit.ly/21hours-tiga>

**Nor Qurratu Aini Johari**  
Petrosains Sdn Bhd

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Alumnus Knocking the Door **21hours** with the **INDUSTRY**

**SEEd.Lab**

**SEEd.Lab - innovating solutions for Food Entrepreneurs**

**Aidonna Jun Ayub**  
SEEd.Lab Programme Manager, PETRONAS

19 May 2020 | 9.30 am  
Google Meet

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Partners In EXCELLENCE **21hours** with the **INDUSTRY**

**Preparing for the Future of the Tourism & Hospitality Industry: The Old & New Norm**

16 June 2020 | 9.30 am  
Google Meet

**Mr. Nazri Hendra**  
Front Office Manager  
DOUBLETREE BY HILTON

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**Food Handling & Management Workshop**

SEEd.Lab PETRONAS & Tata Consultancy Services  
16 - 19 June 2020 | Google Meet

**THE TRAINER**

				
Ts. Noradzhar Baba	PM Dr Chennah Tamby Chik	Ts. Dr Sabariah Bachok	Dr Zurena@Pena Shahril	Jazziana Jamil
				
Mohd Zain Kutub	Hamizad Abdul Hadi	Raja Puteri Saadiah Raja Abdullah	Aliffazri Ansat	Norhayati Mat Yusoff


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# Online Industry Engagement






UCS RESEARCH & PUBLICATION WEBINAR  
**Converting FYP Into Publishable Journal Articles**  
14 MEI 2020 | 2.30-3.30 PETANG  
Google Meet Link:  
[meet.google.com/ekx-yjwi-avb](https://meet.google.com/ekx-yjwi-avb)  
Live Stream:  
<https://stream.meet.google.com/stream/d06d9051-e8d1-4db7-838b-4aef7bb7c169>  
ASSOC. PROF. DR. MOHD HAFIZ MOHD HANAFIAH  
DEPUTY DEAN ICAN  
FACULTY HOTEL & TOURISM MANAGEMENT  
ANJURAN:  
BAHAGIAN PENYELIDIKAN DAN INOVASI  
UITM CAWANGAN SELANGOR



**UNION OF FILIPINO TOURISM EDUCATORS**  
UFTE  
**UFTE CHAT ROOM**  
A WEBINAR FOR TOURISM AND HOSPITALITY EDUCATORS  
May 27, 2020 (Wednesday) • 2:00pm - 4:00pm • Live via Zoom  
Dr. Mohd Raziff Jamaluddin  
Universiti Teknologi MARA (Malaysia)  
Dr. Cherry May Rotas-Palacio, RGC, Rpm  
VP for Operations, POEC  
WEBINAR TOPICS  
✓ SURVIVING THE PSYCHO-EMOTIONAL BUMP OF COVID-19 ON EDUCATORS  
✓ STRATEGIC PREPARATION FOR THE POST-PANDEMIC SCENARIOS  
IN PARTNERSHIP WITH FAR EASTERN UNIVERSITY MANILA



Partners in EXCELLENCE  
TOURISM MALAYSIA 24 hours INDUSTRY  
**Fundamentals of Hospitality & Tourism**  
21 May 2020 | 10.30 am  
Dr. Faiz Izwan Anuar  
Pensyarah Kanan  
Universiti Teknologi MARA  
Microsoft Teams  
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WEBINAR RESEARCH & INNOVATION  
ANJURAN BAHAGIAN PENYELIDIKAN & INOVASI UITM SELANGOR  
**COMMERCIALIZING YOUR INNOVATION**  
4 JUN 2020 | 9.30 PAGI- 10.30 PAGI  
Google Meet Link:  
[meet.google.com/pnv-speq-fpd](https://meet.google.com/pnv-speq-fpd)  
Stream Live:  
<https://stream.meet.google.com/stream/e26441d5-e27e-421c-820a-20bf4712dce2>  
EN. NORADZHAR BABA  
FAKULTI PENGURUSAN HOTEL & PELANCONGAN  
PENERIMA ANUGERAH PENGHARGAAN KATEGORI IPTA  
PENERIMA ANUGERAH INOVASI NEGERI SELANGOR 2019

# Online Training

Center for Tourism Studies & Development  
Universitas Pancasila presents

**ONLINE SEMINAR**

<b>Dr. Claudia Dolezal</b> Senior Lecturer in Tourism University of Westminster, London – UK Editor of "Tourism and Development in Southeast Asia 1st ed" "New Normal in Tourism Planning Studies: Opportunities and Challenges for Southeast Asian Destinations After Covid-19" Senior Member of the Faculty of Hotel and Tourism Management Universiti Teknologi MARA Selangor – Malaysia "The Challenges of Online Learning Education to the Hospitality and Event Programs and the Future Career Prospects"	<b>Dr. Pornpisanu Promsivapallop</b> Dean of the Faculty of Hospitality and Tourism Prince of Songkla University Phuket – Thailand "Thailand's Perspectives in How Tourism Higher Education Gear Up for the New Paradigm."
<b>Dr. Raziff Jamaluddin</b>	<b>(Moderator) Dr. Devi Kausar</b> Dean of the Faculty of Tourism Universitas Pancasila Jakarta – Indonesia

**"Shifting the Tourism Education Paradigm, Southeast Asian Perspectives"**  
JOIN US AT **Zoom** Meeting ID : 987 0541 4145  
4.00 PM CONTACT  
Jakarta Time (GMT +7) Fachrurozy D. +62 813-1599-0988  
Tina Wahyuti +62 812-1993-2318  
JUNE 11 2020  
Supported By :   





# ODL Challenges

Overcoming technology problems

Not being skilled enough to produce online resources

Online teaching takes more time than F2F teaching





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# Faculty Efforts





ODL are conducted according to students' timetables to avoid overlapping online classes.

Students with good Internet connections can join the scheduled sessions.

Students can also participate in self-paced asynchronous learning activities on the university's online learning platform (UFUTURE) or other compatible platforms





For students with poor Internet connections, materials are sent through email.

For those with good Internet connections, teaching and learning will be conducted through low data applications, such as WhatsApp or Telegram

Synchronous sessions are held in moderation considering students' limitations, especially those with poor Internet speeds





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