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Transplant Centre**

First Kidney Transplant performed
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158

2018 overall rank

181

2016/2017 overall rank

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AREA 9

DEWAN MELATI PERAK KOLEJ MELATI

2

Prof Dr Roziah Mohd Janor, PNC InQKA UiTM

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CALENDAR



Area 9 : Continual Quality Improvement

Excerpt from COPIA

- Increasingly, needs are constantly changing because of the advancements in science and technology, and the explosive growth in global knowledge, which are rapidly and widely disseminated. Society demands better quality and greater accountability from HEPs.
- In facing these challenges, HEPs have little choice but to become dynamic learning organisations that take the responsibility to enhance quality and embrace the spirit of continual quality improvement.

AREA 9: Continual Quality Improvement

AL 5	AL 4	AL 3	AL 2	AL 1	STANDARD	CLAUSE
The department has established very clear policies and procedures (for regular reviewing and updating of its internal quality assurance activities to ensure continuous quality improvement.		The department has established policies and procedures for regular reviewing and updating of its internal quality assurance activities to ensure continuous quality improvement but not well implemented accordingly.		The department does not establish policies and procedures for regular reviewing and updating of its internal quality assurance activities to ensure continuous quality improvement.	BM	9.1
The unit or department dedicated to the internal quality assurance system of the department takes comprehensive (well planned quality improvement activities including reviews) and continuous efforts to keep abreast with the changes and best practices in quality enhancement.		The unit or department dedicated to the internal quality assurance system of the department takes continuous efforts to keep abreast with the changes and best practices in quality enhancement. (please refer to the fifth benchmarked standard of Governance in 8.1)		The unit or department dedicated to the internal quality assurance system of the department does not make any effort to keep abreast with the changes and best practices in quality enhancement.	BM	9.1

AREA 9: Continual Quality Improvement

AL 5	AL 4	AL 3	AL 2	AL 1	STANDARD	CLAUSE
The department has a highly dynamic mechanism to implement the recommendations for quality improvement and clearly recorded the achievements of such implementations.		The department has a dynamic mechanism to implement the recommendations for quality improvement and record the achievements of such implementations.		The department does not have a mechanism to implement the recommendations for quality improvement and record the achievements of such implementations.	BM	9.1
There is a very strong link between quality assurance processes and the achievement of the institutional goals.		There is a link between quality assurance processes and the achievement of the institutional goals.		There is no link between quality assurance processes and the achievement of the institutional goals.	BM	9.1

AREA 9: Continual Quality Improvement

The internal quality assurance unit of the department has a very prominent organisational status in the department. (clear establishment of quality assurance unit and job scope)	The internal quality assurance unit of the department has a prominent organisational status in the department.	The internal quality assurance unit of the department does not have a prominent organisational status in the department.	EN	9.1
The department fully embraces the spirit of continual quality improvement based on prospective studies and analyses that has resulted in major revisions of its current policies and practices, taking into account past experiences, present conditions, and future possibilities.	The department embraces the spirit of continual quality improvement based on prospective studies and analyses that has resulted in the revisions of its current policies and practices, taking into consideration past experiences, present conditions, and future possibilities.	The department does not embrace the spirit of continual quality improvement based on prospective studies and analyses that should lead to the revisions of its current policies and practices, taking into consideration past experiences, present conditions, and future possibilities.	EN	9.1
The department actively strives (continuous effort with clear evidence on the activities) to get its internal quality assurance system accredited by a relevant, external and authoritative accreditation body.	The department strives to get its internal quality assurance system accredited by a relevant, external and authoritative accreditation body.	The department does not strive to get its internal quality assurance system accredited by a relevant, external and authoritative accreditation body.	EN	9.1

Standard 9.1.1

- Choose 3 (three possible evidence from the drop down evidence)
 - Evidence 1:
 - Evidence 2:
 - Evidence 3:
- Evaluate the three evidence supplied. Refer condition:
 - i) if all three are complete and valid evidence, then give AL5
 - ii) If two out of three are complete and valid evidence, then give AL3
 - iii) If only One out of three is a complete and valid evidence, give AL1

Report finding AL5

- Based on the evidence cited; i) ii) and iii), the panel **commends** that the clause 9.1.X has been established and widely practiced in the department/ campus/ faculty/ university. This was supported by the presentation of the and later explained by the respective person from during the interview session

Report finding AL3

- Based on the evidence cited; i) ii) and iii), the panel **affirms** that the clause 9.1.X has been established but it has not yet widely practiced where the panel found that the evidenceis not extensively accepted by the department/ campus/ faculty/ university. The panel. This is confirmed through an interview session #.....conducted during the site visit on the department are duly advised that this aspect will be reviewed again in the follow-up audit in the future.

Report finding AL1

- Based on the evidence cited; i) ii) and iii)chosen, the panel **decided** that the clause 9.X.X has not been established but it is important that the department/ campus/ faculty/ university adhere to the standard applied. The panel confirmed through an interview session #.....conducted during the site visit on on at least (2) two potential users/ stakeholders namely, and

Lets practice and each group choose ONE standard clause in Area 9

- Standard
- Evidence chosen from the drop-down menu.
- Evaluate and decide the score
- Write the finding accordingly

.....

.....

Thank You

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